

Please read this notice carefully as it contains important safety information

Important Information for Fire Door Installations: Potentially Impacted Products

In line with our commitment to take proactive steps to ensure our product information supports safe and informed choices reflecting up-to-date industry best practice, we would highlight that **Smith & Locke Radius** and **Square Concealed Chain Door Closers** were previously advertised as suitable for use on **30-minute fire doors (FD30)**. However, we would like to make clear that this suitability may be dependent upon the presence of intumescent protection.

We are therefore asking our consumers to:

1. **Determine if they have installed these products on a fire door.**
*The relevant barcodes for these products are **5050245169944**, **5050245169951**, **5050245169920** and **5050245169937** and the relevant product codes are **5711G**, **2681G**, **1647G**, **1729G**.*
2. **If you have installed one of these products on a fire door, please consult the below checklist.**

The specified products were installed within a fire resistant door set that was tested by a reputable independent laboratory to EN 1634-1, and passed a 30 minute test when installed with **intumescent protection**. This testing remains valid and demonstrates that, when used in the correct configuration, the closers can support fire door performance. However, fire door suitability depends on the specific door and installation method.

Checklist: What You Need to do

To ensure your fire door installation is safe and compliant, follow this checklist:

- ✓ **Check your fire door's specification:** Refer to the fire door manufacturer's guidance to see if intumescent protection is required. If you are uncertain whether you have a fire door, please consult your building's fire safety documentation or a qualified fire door inspector.
- ✓ **Use intumescent kits if needed:** These are available separately and should be used where specified.
- ✓ **Follow installation instructions:** Always install hardware in line with the fire door's requirements.
- ✓ **Review existing installations:** If you've already fitted any components (including one of the door closers detailed above), it's worth checking whether intumescent protection is needed and adding as needed.

Additional Information

Update on new Industry Guidance on Fire Door Components

Following the release in July 2025 of new industry-led guidance relating to fire door components, we would like to highlight that decisions relating to the suitability of components fitted onto a fire door should be made by a suitably competent individual. The selection of some components may impact upon other performance characteristics within a fire door such as security, smoke, acoustics, energy performance or weather tightness. Some fire doors require **intumescent protection** around hardware to maintain fire, heat and/or smoke resistance. If intumescent protection is needed but not used, the door may not perform as intended in a fire situation. This is not a fault with the door closer itself, but rather a matter of ensuring compatibility with the specific fire door.

Helping You Make Informed Choices

While the Smith & Locke Radius Concealed Chain Door Closer and Smith & Locke Square Concealed Chain Door Closer were previously advertised as suitable for 30-minute fire doors (FD30), we've chosen to no longer highlight this feature as they are most commonly installed on **standard internal doors**. This reflects our focus on what matters most to customers using this type of door closer – ease of installation, reliability, and everyday performance.