



**COMMERCIAL  
GUARANTEE**

**UK & IRELAND**

# 10 YEAR GUARANTEE

**We take special care to select high quality materials and use manufacturing techniques that allow us to create products incorporating design and durability. This Smith & Locke product has a manufacturer's guarantee of 10 years against manufacturing defects, from the date of purchase (if bought in store) or date of delivery (if bought online), at no additional cost for normal (non-professional or commercial) household use.**

To make a claim under this guarantee, you must present your proof of purchase (such as a sales receipt, purchase invoice or other evidence admissible under applicable law), please keep your proof of purchase in a safe place. For this guarantee to apply, the product you purchased must be new, it will not apply to second hand or display products. Unless stated otherwise by applicable law, any replacement product issued under this guarantee will only be guaranteed until expiry of the original period guarantee period.

This guarantee covers product failures and malfunctions provided the product was used for the purpose for which it is intended and subject to installation, cleaning, care and maintenance in accordance with the information contained in these terms and conditions, in the user manual and standard practice, provided that standard practice does not conflict with the user manual.

This guarantee does not cover defects and damage caused by normal wear and tear or damage that could be the result of improper use, faulty installation or assembly, neglect, accident, misuse, or modification of the product. Unless stated otherwise by applicable law, this guarantee will not cover, in any case, ancillary costs (shipping, movement, costs of uninstalling and reinstalling, labour etc), or direct and indirect damage.

If the product is defective, we will, within a reasonable time, replace or refund.

Rights under this guarantee are enforceable in the country in which you purchased this product. Guarantee related queries should be addressed to the store you purchased this product from.

The guarantee is in addition to and does not affect your statutory rights.

## **MANUFACTURER:**

Kingfisher International Products Limited  
1 Paddington Square, London W2 1DL United Kingdom  
[www.kingfisher.com/products](http://www.kingfisher.com/products)

## **DISTRIBUTOR:**

Screwfix Direct Limited  
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