

PRODUCT SAFETY NOTICE

WALLBOX MAX PULSAR 7.4KW, TYPE 2

The manufacturer of these products, Wall Box Chargers, has identified an issue with certain **Wallbox Max Pulsar EV Chargers** (model: PLP2-0-2-2-F-xxx).

In certain products, the EV Cable connector may experience a **poor connection**, which can **impact charging speeds** and **reduce the expected service life** of the product. There is no reported safety concern because of this issue.

The product's affected are:

SFX Code	Product Description	Barcode	Model
107JA	WALLBOX WHITE MAX PULSAR 7.4KW, TYPE 2, 5M	8436575279329	WALLBOXBLPLP2022F001
280JA	WALLBOX BLACK MAX PULSAR 7.4KW, TYPE 2, 5M	8436575278131	WALLBOXWHPLP2022F002

These products were offered for sale between September 2023 and March 2025.



IF YOU HAVE THIS PRODUCT, PLEASE COMPLETE THE ACTIONS BELOW.

Wallbox ask that all customers ensure that the latest version of the firmware has been installed via the **Wallbox App**, which will continuously monitor the EV Charger for the poor connection issue, notifying the **user to contact Wallbox** to arrange a replacement unit.

If you have any queries, please visit <https://support.wallbox.com/en/> and open a ticket via the chatbot.

In line with Product Safety Legislation, if you have supplied this product to another person, you are required to ensure that they are made aware of the safety notice and are advised to complete the actions above.

Thank you in advance for your co-operation in this matter and we apologise for any inconvenience caused.
Your statutory rights are not affected.