



PRODUCT SAFETY WARNING

IDEAL BOILERS – VARIOUS MODELS

Ideal have identified an issue which affects a small percentage of their boilers. Approximately 1 in 10,000 of their boilers will experience this issue. If an excessive volume of air has become trapped in the heat exchanger the boiler could overheat and fail.

The affected lines are:

Logic Combi2	Logic MAX System2
Logic System2	i-mini2
Logic + Combi2	Independent Combi2
Logic + System2	Keston Combi2
Logic MAX Combi2	Keston System2

These products were manufactured between 1st August 2022 and 15th January 2024

Customers can check if their boiler is affected at: www.idealsupport.co.uk

How to find your 14 digit code:

You can find this underneath your boiler on the bottom left or on the Installation and Servicing manual left by your installer.



Customers can continue to use their boilers. However, if your product is shown as affected using the check process the manufacturer has advised; bleed excess air from the radiators and re-pressurise the Boiler to 1.5 bar of pressure (full instructions on link above) and contact them.

Please contact Ideal directly for any questions and to arrange remedial works:
customer@idealsupport.co.uk or free phone 0808 175 9173

If you have purchased this product for a customer in the course of your own business, please contact them immediately and advise them of this notice.

Thank you in advance for your cooperation and we apologise for any inconvenience caused.

Full List of Products Offered by Screwfix which may be affected:

Product Code	Product Description	Barcode
188KA	Ideal Logic Max Combi2 C24 Boiler Only	5022142283344
508PF	Ideal Logic Max Combi2 C24 Boiler Only	5022142283344
833PF	Ideal Logic Max Combi2 C30 Boiler Only	5022142283351
940KA	Ideal Logic Max Combi2 C30 Boiler Only	5022142283351
961PF	Ideal Logic Max Combi2 C35 Boiler Only	5022142283368
988KA	Ideal Logic Max Combi2 C35 Boiler Only	5022142283368
901TT	Ideal Logic Max System2 S15 Boiler Only	5022142283764
477TT	Ideal Logic Max System2 S18 Boiler Only	5022142283771
428TT	Ideal Logic Max System2 S24 Boiler Only	5022142283788
917TT	Ideal Logic Max System2 S30 Boiler Only	5022142283795
324TT	Ideal Logic+ 15 System2 Boiler Only	5022142283689
918TT	Ideal Logic+ 18 System2 Boiler Only	5022142283696
571TT	Ideal Logic+ 24 System2 Boiler Only	5022142283702
391TT	Ideal Logic+ 30 System2 Boiler Only	5022142283719
942TT	Ideal Logic+ C24 Combi2 Boiler Only	5022142283290
851TT	Ideal Logic+ C30 Combi2 Boiler Only	5022142283306
782TT	Ideal Logic+ C35 Combi2 Boiler Only	5022142283313
188KA	Ideal Logic Max Combi2 C24 Boiler Only	5022142283344
508PF	Ideal Logic Max Combi2 C24 Boiler Only	5022142283344
833PF	Ideal Logic Max Combi2 C30 Boiler Only	5022142283351

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